

ILLINOIS STATE  
UNIVERSITY



Office of Human Resources

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October 2, 2008

Mr. John M. Hermann  
Chief Executive Officer  
Form I-9 Compliance, LLC  
24 Corporate Plaza, Suite 100  
Newport Beach, CA 92660

Dear Mr. Hermann:

As a well recognized institution of higher learning, we too are predisposed and compelled to "learn" how to best manage our legally mandated responsibilities. To that end, in mid- 2007, we set out to evaluate outside vendors who had developed comprehensive electronic I-9 Form Management solutions.

What brought us to Form I-9 Compliance was their depth of experience, which is embodied in the sophistication and the ease of use of their electronic I-9 Form, and the comprehensiveness of their Management Reporting tools. Because of the size of our University Community, we needed an "Integrated Management Solution" that would electronically empower a single administrative staff employee with the ability to monitor and control this entire process and all of the Departmental hiring, as a single point of contact.

The staff at Form I-9 Compliance carefully listened to our needs inherent in our decentralized University setting, and responded by providing not just an electronic I-9 Form, but a "Best Practices" Management System to control our I-9 Form processes. We requested a number of customized modifications to ensure that in our specific environment, our I-9 Form program would be totally compliant. True to their name, Form I-9 Compliance met all of our needs.

To say we are "satisfied customers" would truly be an understatement.

Sincerely,

A handwritten signature in black ink, appearing to read "Ira Schoenwald".

Ira Schoenwald, Ph.D.  
Associate Vice President

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